



ALACE Membership Terms

- Membership fees are non-refundable.
- The membership fee paid on joining entitles new members to a limited amount of free non-pension consultancy support in the first 12 months of membership.
- Members need to pay £90 per hour for consultancy support – if required – in excess of the free allocation, together with any reasonable expenses incurred by an ALACE consultant in providing such additional support.
- The amount of free consultancy support depends on the period for which a new member initially signs up (i.e. 4 hours if paying for the first year, 8 hours if paying for two years' membership in advance).
- There is no free consultancy support for matters relating to pensions. This will be charged for at all times at the rate agreed by the ALACE Council (currently £90 per hour).
- If additional consultancy support is accessed which requires payment, the Association will recover payment through whatever means of payment was set up on joining. Information will be sent to the member to confirm the basis of any such payments beforehand.
- All personal information gathered by ALACE will be stored securely and not passed on to any third party.
- ALACE will only use your contact information in relation to your membership of the Association.